Training Hours Provided (EMA)
Emergency Services

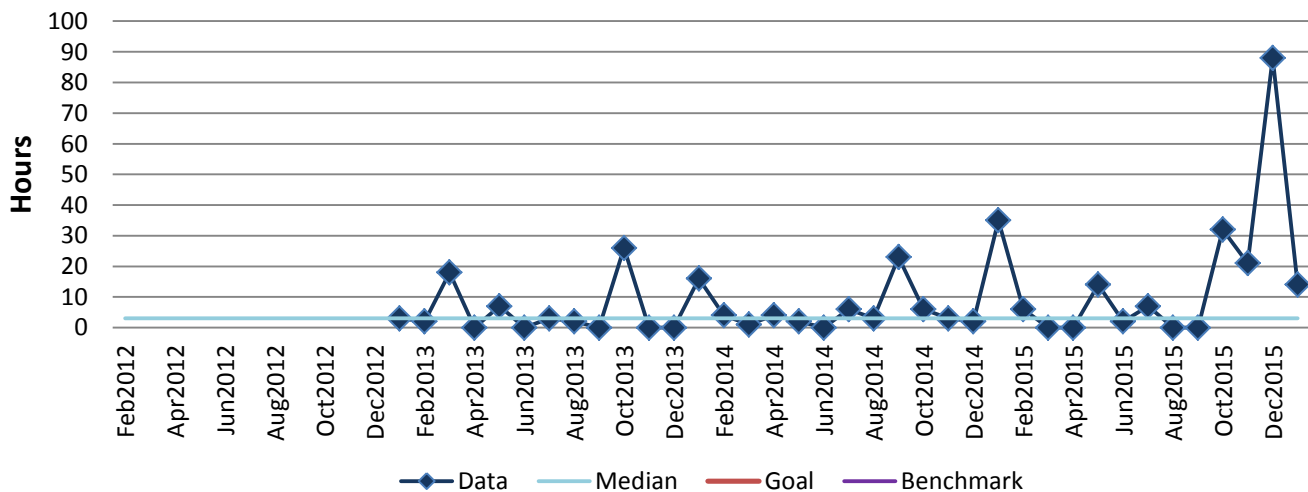**KPI Owner: Jody Meiman** | **Process: Community Preparedness and Planning**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD **Goal:** Increase the number of training hours provided **Benchmark:** TBD	**Data Source:** EMA data spreadsheet **Goal Source:** Dept Management Team **Benchmark Source:** N/A	**Plan-Do-Check-Act Step 2:** Validate problem: baseline, benchmark, & goal **Measurement Method:** The number of training hours provided to community members, public safety agencies and related agencies **Why Measure:** Understand the reach of preparedness training **Next Improvement Step:** Formally track the types of training, audience type and number of attendees.

How Are We Doing?

Feb2015-Jan2016 12 Month Goal	Feb2015-Jan2016 12 Month Actual		Jan2016 Goal	Jan2016 Actual	
TBD	**184**		**TBD**	**14**	
Hours	Hours		Hours	Hours	

Training Hours Provided (EMA)

Good

Training types will be tracked in future forums.